

# THE FUTURE OF TRANSIT IN ALASKA BEYOND MAP 21

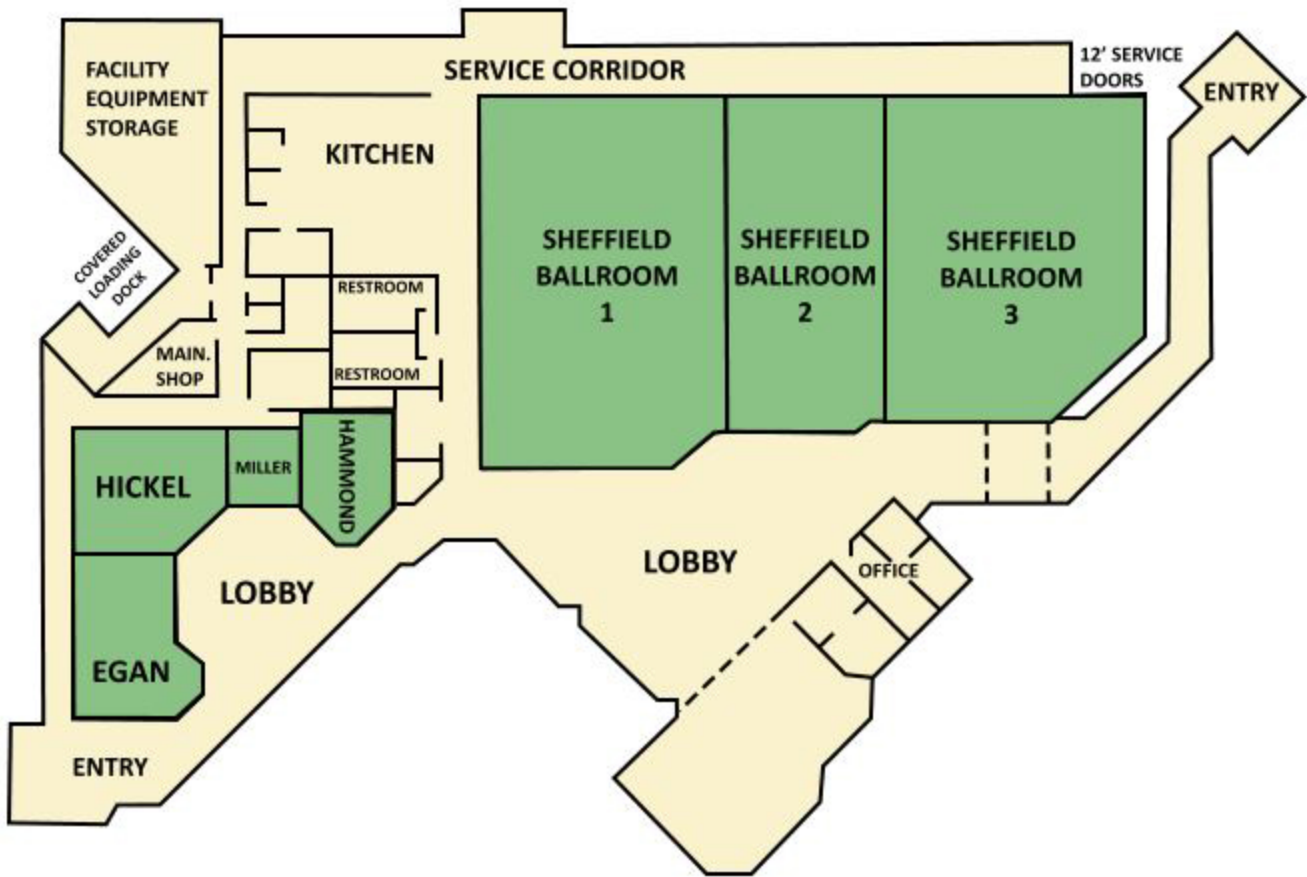


CENTENNIAL HALL, JUNEAU, ALASKA  
OCTOBER 22 -24, 2013

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# CONFERENCE LAYOUT

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# WELCOME

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THE STATE  
of **ALASKA**  
GOVERNOR SEAN PARNELL

## Department of Transportation and Public Facilities

Program Development  
Alaska Community Transit Office

3132 Channel Drive  
Juneau, Alaska 99801-2500  
Main: 907.465.4070  
Programs fax: 907.465.6984

October 22, 2013

On behalf of the Alaska Department of Transportation and Public Facilities (DOT&PF), I welcome you to the 2013 Community Transportation Transit Conference.

This year's conference theme is *"The Future of Alaska Transit, Beyond MAP-21"*. The conference will feature speakers and topics dealing with the present and future of public transportation in Alaska. Some of the topics and presenters at the 2013 conference (which are subject to change) include:

- Federal Transit Administration Deputy Administrator Therese McMillan
- Update on MAP-21 from a trio of National, Regional and State speakers
- Community and Public Transportation Advisory Board (C&PTAB)
- Presentations from, US Senator Lisa Murkowski, US Senator Mark Begich, US Congressman Don Young & Lt. Governor Mead Treadwell
- Alaska DOT&PF Deputy Commissioner Rueben Yost
- Tribal Transportation in Alaska
- Safety & Security for Public Transit systems
- Veterans Transportation in Alaska
- Americans with Disabilities Act and Public Transportation
- Grant Funder Roundtable

Please join us for our annual conference to meet with your peers, transit providers and advocates, vendors and state and national transit leaders in this opportunity to learn, share, and network. We look forward to seeing you at the conference!

J. Eric Taylor  
Manager, Alaska Community Transit Programs

*"Get Alaska Moving through service and infrastructure."*

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# GENERAL INFORMATION

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## CONFERENCE COMMITTEE

The Conference is brought to you by the hard work of the Department of Transportation/Public Facilities, Alaska Transit Office, Visions, and the Alaska Mobility Coalition.

## SILENCE CELL PHONES

Please remember to turn off your cell phones at all times during the conference including all meal functions.

## DRESS CODE

Dress code is business casual for the conference.

## NAME BADGES

Name badges serve as the conference attendee's entrance to all sessions, meals and events. Please be sure to wear your name badge at all times.

## INTERNET

Complimentary wireless internet is available in the meeting space area. Connection information is available at the registration desk.

## ASSISTANCE

Conference Registration and the Help Desk is located on the main level in the Lobby, outside of Sheffield Ballroom.

## EMERGENCIES

Please alert a Visions staff member if you have an emergency or call 911 on your cell phone.

## PARKING

Parking is available at Centennial Hall for no charge and is indicated by a white line and a "CH" in the center of the parking spot. You will need to register your car with Centennial Hall. Note, any parking spots with yellow lines are permit parking for the State of Alaska, do not park in those spaces.

## SMOKING

Centennial Hall is a non smoking facility.

## CONFERENCE VENUE INFORMATION

Centennial Hall Convention Center  
101 Egan Drive  
Juneau, Alaska 99801  
Tel. 907-586-5283

## CONFERENCE HEADQUARTER HOTEL

Goldbelt Hotel  
51 Egan Drive  
Juneau, AK 99801  
Tel. 888-478-6909 or 907-586-6900

## PHOTOS

Photos will be taken and potentially used for future publicity. Please notify one of the registration staff if you do not wish to have your photo used in any future publications for marketing.

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# FEATURED PRESENTERS

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**THERESE W. MCMILLAN,**  
DEPUTY ADMINISTRATOR,  
FEDERAL TRANSIT ADMINISTRATION



Therese McMillan joined FTA as Deputy Administrator on July 2, 2009. Deputy McMillan assists the Administrator in leading a staff of more than 500 in the Washington D.C. headquarters office and 10 regional offices throughout the United States, and implementing an annual budget approximating \$10 billion. With the passage of a new surface transportation authorization, MAP-21, she has assumed a key role in guiding FTA's implementation of transit-related provisions in the law and overseeing the development of critical guidance.

During her tenure, Deputy McMillan has also played an integral leadership role in advancing several critical FTA priorities to improve the quality and delivery of transit services to the American public, including:

- Leading a major reassessment and reform of FTA's Civil Rights responsibilities, including new guidance for transit grantees in Title VI and Environmental Justice.
- Overseeing the restructuring FTA's grant oversight and compliance programs.
- Assisting in the development of a new, streamlined process for the New and Small Starts program, and new funding opportunities for State of Good Repair of transit assets.
- Working closely with FTA's staff across the country to ensure the timely, accurate allocation of \$8.78 billion for 1,072 Recovery Act grants that created or retained over 12,500 jobs and strengthened and enhanced public transportation for working Americans and their communities.
- Representing federal transit interests on the Partnership for Sustainable Communities with fellow DOT colleagues, EPA and HUD.
- Launching a national conversation and research effort to help transit agencies adapt to changing weather patterns and natural disasters.

Prior to her appointment, Ms. McMillan was the Deputy Executive Director-Policy at the San Francisco Bay Area Region's Metropolitan Transportation Commission, where she was responsible for strategic financial planning and MTC's management of federal, state and regional fund sources for transit, highways, roadways and other modes; state and federal legislative advocacy, and public affairs and community outreach.

Ms. McMillan received her B.S. degree in Environmental Policy and Planning Analysis from the University of California, Davis (1981) and a joint M.C.P./M.S. in city planning/civil engineering science (1984) from U.C. Berkeley.

**LISA MURKOWSKI, U.S. SENATOR,**  
UNITED STATES SENATE



U.S. Senator Lisa Murkowski is Alaska's senior senator and the first Alaska-born person to represent the state in Congress. Born in the Southeast Alaska community of Ketchikan, Murkowski grew up in towns across the state, including Anchorage and Fairbanks. After serving in the Alaska state legislature, Murkowski joined the Senate in 2002. She was re-elected in 2010, after running an historic write-in campaign.

As the top Republican on the Senate Energy and Natural Resources Committee, Murkowski has pursued policies that support an "all-of-the-above" strategy to improve America's energy security and has been a proponent of regulatory reform and increased domestic mining, including developing the nation's rare earth element resources.

Murkowski is also the ranking Republican on the Senate Appropriations Subcommittee overseeing the budgets of the Interior Department and the Environmental Protection Agency. She also serves on the Senate Health, Education, Labor and Pensions Committee; the Senate Indian Affairs Committee.

**MARK BEGICH, U.S. SENATOR,**  
UNITED STATES SENATE



U.S. Senator Mark Begich is in his fourth year representing Alaska in the U.S. Senate, where his primary focus is building a strong Alaska economy. Already in his short time in the Senate, Senator Begich has risen to key positions for Alaska. He was recently named chairman of the Commerce Committee's Subcommittee on Oceans, Atmosphere, Fisheries and Coast Guard, which has broad

jurisdiction over important Alaska issues. He works on behalf of Alaska's servicemen and women on the Armed Services Committee and also is a member of the Veterans, Homeland Security and Budget committees.

As chairman of the Senate Democratic Steering and Outreach Committee, Senator Begich holds the Number Five position in the leadership for the Senate majority, which he uses to advocate on Alaska issues.

Senator Begich was elected to the Senate in 2008 after serving as mayor of Anchorage for nearly six years. Born and raised in Anchorage, Senator Begich's other priorities include reducing the national deficit, tax reform, and building a national energy policy that emphasizes Alaska's oil and gas resources, an Alaska natural gas pipeline and the state's many renewable resources.

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# FEATURED PRESENTERS

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## **DON YOUNG, CONGRESSMAN, STATE OF ALASKA**



Congressman Don Young was re-elected to the 113th Congress in 2012 to serve his 21th term as Alaska's only Representative to the United States House of Representatives. First sworn in as a freshman to the 93rd Congress after winning a special election on March 6, 1973, Congressman Young is today the 2nd ranking Republican member and the 5th ranking overall member of the House of Representatives.

Congressman Young calls Fort Yukon, Alaska home; a remote village of approximately 700 people located 7 miles above the Arctic Circle in Alaska's central interior region. Born on June 9, 1933 in Meridian, California, he earned his associate degree at Yuba Junior College in 1952, and his bachelor's degree in teaching at Chico State College in 1958. Between earning these degrees, he served in the US Army's 41st Tank Battalion from 1955 to 1957.

Congressman Young proudly serves as the "Congressman for All Alaska" and loves his role as the only Alaskan Representative in Congress. Renewed by the challenges and goals of the 113th Congress and his committee positions, Congressman Young will continue to champion legislation and funding for programs benefiting Alaska and the nation. His vision remains the same – to provide citizens with the opportunity for a better life not just for today, but also for tomorrow and the future.

## **MEAD TREADWELL, LT. GOVERNOR, STATE OF ALASKA**



Mead Treadwell was elected as Alaska's lieutenant governor in November 2010. He is committed to helping Governor Sean Parnell strengthen Alaska's economy by filling the Trans Alaska Pipeline System, seeing a gas pipeline get gas to Alaskans and markets beyond, bringing affordable energy to Alaskans and securing access to our natural resources.

Treadwell is recognized as one of the world's Arctic policy experts. He was appointed to the United States Arctic Research Commission by President George W. Bush in 2001 and designated by the president as the commission's chair in 2006. Under his leadership, a new United States Arctic policy was developed and adopted by President Bush and is now being implemented by the current administration.

Treadwell was Cordova's director of oil spill response during the Exxon Valdez oil spill crisis, and served as Governor Wally Hickel's Deputy Commissioner for the Department of Environmental Conservation, where he helped to develop Alaska's oil spill regulations and established the environmental crime unit for the state. As a private entrepreneur and investor, he helped launched a series of technology, manufacturing and service companies.

## **MERRILL SANFORD, MAYOR, CITY OF JUNEAU**



Mayor Merrill Sanford continued his lifelong commitment of public service when he was elected as the City and Borough of Juneau's Mayor in October 2012. Mayor Sanford was born in Bellingham, Washington and moved to Juneau in his youth, attending St. Ann's Catholic School and graduating from Juneau-Douglas High School in 1966. He has been a resident of Alaska for 64 years.

Before he chose to serve his community, Mayor Sanford served his country and the State of Alaska by completing four years in the United States Marines Corps and 11 years in the Alaska Army Air Guard. He has worked as a logger, oil truck driver, and construction worker in addition to spending two years building the Trans-Alaska Pipeline.

Municipal service is not new for Mayor Sanford, who served as a member of the City and Borough of Juneau Assembly from 2002 to 2010, and a portion of his service was as Deputy Mayor. Other public service includes being a Planning Commissioner for four years, a member of Southeast conference for nine years, and a Juneau Rotarian since 2007.

In addition to his municipal government and civic volunteering, Merrill became a full-time firefighter in 1976 providing 30 years of dedicated service as a paid and volunteer firefighter, becoming Fire Chief at three districts in Juneau.

In 2011 the Juneau Chamber of Commerce awarded the prestigious Citizen of the Year Award to Mayor Sanford.

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# FEATURED PRESENTERS

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## **REUBEN YOST, DEPUTY COMMISSIONER, ALASKA DEPARTMENT OF TRANSPORTATION AND PUBLIC FACILITIES (ADOT&PF)**



Reuben Yost currently serves as the Deputy Commissioner for the Alaska Department of Transportation and Public Facilities (DOT&PF), overseeing the the Alaska Marine Highway System and Special Projects.

Deputy Commissioner Yost started his career with DOT&PF in 1994 at Southeast Region (SER) DOT as an Environmental Analyst and later served as the SER Environmental

Manager where he supervised the environmental analysis for numerous highway, airport, state ferry, ferry terminal and harbor projects. In 2003, he assumed the role of SER Special Projects Manager in which he primarily managed the Juneau Access Improvements project in addition to managing other, smaller design projects in the region.

Prior to his appointment, Mr. Yost served as the SER Director of Construction, Maintenance & Operations from 2011-2013. In this role he oversaw the SER Construction Section as well as the SER Highways and Aviation Maintenance & Operations Division. While with the department he has also been involved with regional transportation plans, rural aviation, design and construction of capital projects, and the maintenance and operations of state owned assets.

Before joining DOT&PF, Yost was a high school teacher and commercial fisherman, trolling and longlining in the Gulf of Alaska. He served on the Pelican City Council from 1985-1988 and as mayor in 1988-1989. He has lived in Juneau since 1993, and with his wife Karen, raised both their daughters in Juneau, where they graduated from JDHS. Reuben enjoys being outdoors, including running and cycling, as well as hiking and skiing with his Little Brother from Big Brothers/Big Sisters.

Reuben has a Bachelor of Science degree in industrial education from the University of Maryland and a Master's degree in zoology from the University of Hawaii. His master's research included tracking open ocean fish species on a small NOAA research vessel.

## **CAROL WRIGHT, SENIOR DIRECTOR, EASTER SEALS ACCESSIBLE TRANSPORTATION PROGRAMS**



Carol Wright leads Easter Seals Project ACTION, the National Center on Senior Transportation and Veterans Transportation Assistance Programs. Prior to joining Easter Seals, Carol's experience included serving as Associate Director with the Small Urban & Rural Transit Center, Upper Great Plains Transportation Institute, at North Dakota State University.

Her primary responsibilities were the development and delivery of national training programs and outreach efforts. She has more than 12 years of experience as Executive Director of senior services and public transportation for a multi-county agency in Central ND, served as Director of a residential facility for individuals with traumatic brain injuries, held management positions in long-term care, and was an independent consultant in marketing and development.

## **CAMILLE L. FERGUSON, EXECUTIVE DIRECTOR, AMERICAN INDIAN/ALASKA NATIVE TOURISM ASSOCIATION**



Camille L. Ferguson is Tlingit from the Kiksadi Clan and a member of the Sitka Tribe of Alaska. She studied business and village management at Sheldon Jackson College. She served as the Economic Development Director for Sitka Tribe of Alaska for 15 years, 1996-2012. She established, expanded and managed the tribe's Tourism Department, Transportation Department, Gaming

Department, Tribal Tannery and Community House Convention Facility and oversaw a \$6.5 million economic development budget.

Camille began her 26-year career in the visitor industry working for Sitka Tours before rising to direct economic development. She expanded Sitka Tribe of Alaska's cultural tour program, oversaw the Community House Meeting & Convention Center, gained national recognition for the Naa Kahidi Dancers, established the Made in Sitka Gift Shop, and was instrumental in the development of Sitka's Public Transit/Tribal Transit system of trolleys, Indian Reservations Roads Program and the Alaska Wild Game Charitable Pull Tab Parlor.

She was president of the Sitka Convention & Visitors Bureau (CVB) for five of the seven years of her appointment to the CVB Board, and as president, she raised hotel bed tax revenue by 48 percent. She created, organized, fundraised and managed the annual Alaska Heritage and Cultural Tourism Conference, now in its seventh year. Most recently, she was general manager for Shee Atika Corporation's Totem Square Inn, Sitka's native-owned hotel.

For her work in tourism, the Alaska Travel Industry gave her their highest award in 2011, the Denali Award for Professionalism and Leadership. In 2012 she was the recipient of the AMC/DOT Dan Moreno Award, a special recognition for individuals or tribal organizations that have made significant contributions in support and development of tribal transportation in Alaska. She served on the Alaska Mobility Coalition's Board of Directors and the Governor's Coordinated Transportation Task Force.

Camille also served on the AIANTA Board of Directors from 2002-2012 and was President of the AIANTA Board of Directors from 2003-2007. As president, she presided over the hiring of the first AIANTA Executive Director and the opening of the organization's office in Albuquerque, New Mexico. She served as interim executive director of AIANTA from July to December 2011 and became executive director of AIANTA in January, 2013.

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# FEATURED PRESENTERS

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## **REX KNOWLTON, PRINCIPAL, KNOWLTON ADVISORS**



Rex Knowlton is the Principal of Knowlton Advisors, LLC. In this capacity Mr. Knowlton provides leadership and support in both the surface transportation and financial arena. Mr. Knowlton additionally serves as CFO or Financial Consultant for several smaller companies.

Mr. Knowlton served as Coordination and United We Ride Ambassador for Federal Transit Administration Region 3 (Mid Atlantic) through the National Resource Center of the Community Transportation Association of America from 2005 through 2012. Mr. Knowlton served Region 8 (Upper Mid-West) from 2005 through 2007.

Mr. Knowlton served as Vice President of Administration for Coordinated Transportation Solutions (CTS) in Ansonia, Connecticut from 2009 through 2011. In this capacity Mr. Knowlton held responsibility for the human resources, fiscal and IT units of the organization. Mr. Knowlton has also worked with CTS on several projects, currently serving as the Implementation Manager for the Maine Non-Emergency Medicaid Transportation contract awarded for six of the eight regions of the state. In this capacity Mr. Knowlton oversees all aspects of transitioning Medicaid from a Fee for Service approach to a Brokerage approach in the six CTS regions for MaineCare.

Mr. Knowlton served as Executive Director of Wheels of Wellness in Philadelphia, Pennsylvania from 1989 through 2006 and had been affiliated with the company since 1979 starting as Fiscal Project Manager through 1985 and Assistant Executive Director from 1985 to 1989. Reporting to WHEELS' Board of Directors, Mr. Knowlton held responsibility for management, operation, development and fund-raising for all of WHEELS' programs. In this capacity Mr. Knowlton was responsible for upwards of 2.5 million passenger trips per year including a fleet of over 250 volunteer, owned and contracted paratransit vehicles, the vast majority of which were focused on providing service to the Medicaid population through the Medical Assistance Transportation Program.

Mr. Knowlton began his fiscal career while attending college by performing accounting functions for a variety of small business operations organized as not for profit corporations as well as partnerships and for profit corporations. This work has continued throughout his career and generally has included all aspects of accounting up to tax preparation and filing. In November 2005 Mr. Knowlton formed the LLC Knowlton Advisors to conduct both the accounting activity as well as activities pertaining to both surface and air transportation.

Mr. Knowlton began his transportation career while attending college job sharing as a shipping clerk at Northern Division in 1970 until 1974 when he was promoted to full time Traffic Manager for Northern Division Bakeries from 1974 through 1976. Mr. Knowlton continued this career with Eastern Transport until 1979 where he served as Office and Accounting Manager.



**YEE CKU QO DANCE GROUP**



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# PRESENTERS

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## **JAMIE ACTON, MOBILITY PLANNER, MUNICIPALITY OF ANCHORAGE**

Jamie Acton has been the Mobility Planner for over 4 years at Municipality of Anchorage. Jamie holds a BS from Eastern Oregon University in Discourse Studies and Business.

## **TODD ALLEN, DIRECTOR OF GOVERNMENT AFFAIRS & COMMUNITY RELATIONS, ROUTEMATCH SOFTWARE**

Based in Raleigh, NC, Todd Allen is the Director of Government Affairs & Community Relations for RouteMatch Software where his main responsibility includes building relationships with federal and state governmental agencies.

Mr. Allen has been actively involved in the public and human service transportation industry for over 22 years. Mr. Allen has served in various industry-related roles such as university transit director, state transportation consultant, assistant and general manager, senior transit planner, and Acting Transit Director for the City of Raleigh, NC. Mr. Allen also worked for the North Carolina Department of Transportation (NCDOT) to administer the NCDOT Sections 5310 & 5311, coordinated transportation, and statewide planning programs. Mr. Allen has a Bachelor of Arts degree in Political Science from Northern Illinois University.

Mr. Allen is a former appointed Member of the Raleigh Transit Authority and was awarded the 2010 & 2012 Georgia Transit Association's President's Award and the 2011 North Carolina Public Transportation Association's (NCPTA) President's Award. He is currently a member of the NCPTA Board of Directors; a past member of the GTA Board of Directors; and a current member of three American Public Transportation Association committees; and ITS America's Passenger Transportation Systems and Services (PTSS) Committee.

## **AARON ANTRIM, TRILLIUM SOLUTIONS, INC.**

Aaron Antrim founded Trillium Solutions, Inc. ([www.trilliumtransit.com](http://www.trilliumtransit.com)) in 2007. A long-time cyclist and transit rider, Aaron's work uses open data, mobile technology and online communication to make transit and multi-modal transportation easier to understand and use. He believes that everyone can understand technology if its ideas are communicated clearly.

## **JULIANNE BALTAR, PRESIDENT AND DIRECTOR DOTID, ALASKA TRIBAL TRANSPORTATION WORKGROUP AND BRISTOL BAY NATIVE ASSOCIATION**

Julianne Baltar is President of the Alaska Tribal Transportation Workgroup and Director of the Bristol Bay Native Association's Department of Transportation and Infrastructure Development. She has worked over 21 years in Tribal Transportation and has worked on the NCAI-ITA Transportation Task for re-authorization to the various tribal provisions of Federal Transportation Authorizations.

## **ADAM BARTH, TRANSPORTATION MANAGER, FAIRBANKS NORTH STAR BOROUGH**

Adam Barth has been with the Fairbanks North Star Borough as the Transportation Manager since June 2010, but has been involved with Transportation in Alaska for the last 13 years. He is a board member for the Alaska Mobility Coalition, and has been actively involved in promoting and educating Alaskans about public transportation availability in the Borough. During his tenure, there has been significant improvements to the system which has accounted for a 22% increase in ridership during his tenure. Additionally, Adam holds a BS in Geography from Brigham Young University.

## **JAMES BAUMAN, TITLE VI SPECIALIST/ ADA COORDINATOR, ALASKA DOT&PF CIVIL RIGHTS OFFICE**

James Bauman grew up in Juneau, but now lives in Houston, AK. He works for the Alaska DOT&PF as the Title VI Specialist/ADA Coordinator. He served honorably for 4 years in the US Marine Corps and has a B.S. Degree in Mathematics from UAS and a J.D. from Oklahoma City, University School of Law.

## **BYRON BLUEHORSE, UNIVERSITY OF ALASKA FAIRBANKS, INTERIOR-ALEUTIANS CAMPUS**

Byron Bluehorse is an enrolled member of the Navajo Nation. He holds a bachelors degree in University Studies and a Masters degree in Community and Regional Planning from the University of New Mexico. From 1993-1997, Byron served in the U.S. Marine Corps, an experience which led him to Japan, Panama, and the Philippines. Byron's past employment experience includes the U.S. Equal Employment Opportunity Commission, U.S. Forest Service, Resource Center for Raza Planning and Bureau of Indian Affairs (BIA). After moving to Alaska in 2005, Byron began working as a Contracts and Grants Specialist for the BIA. In this capacity, he provided technical assistance in the area of P.L. 93-638 Indian Self-Determination contracting to tribal entities in the Interior and Arctic Slope regions. Byron currently lives in Fairbanks and is a member of the American Planning Association, Alaska Planning Chapter, and Indigenous Planning Division.

## **SCOTT BOGREN, DIRECTOR, COMMUNITY TRANSPORTATION ASSOCIATION OF AMERICA'S COMMUNICATIONS**

Scott Bogren has been writing about and covering the community and public transportation industry for more than two decades. As the Community Transportation Association of America's Communications Director, he edits both CT and RAIL magazines, works on transit policy issues on Capitol Hill and helps craft the Association's various legislative, policy and regulatory positions. Follow him on twitter at CTMag1 for all the latest transit news.

## **VERDIE BOWEN, ADMINISTRATOR, OFFICE OF VETERANS AFFAIRS**

Verdie Bowen was appointed as the Director of Veterans Affairs for the State of Alaska in May 2009 by Governor Palin and reappointed by Governor Parnell November 2009. In this position his

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responsibilities include the development and the sustainment of a comprehensive statewide Veterans Advocacy program between the veterans of Alaska, the State Legislature, the Governor, and the U.S Department of Veterans Affairs. He also serves as the principal contact for Alaska's veterans, active duty, national guard/reserve, and their dependants/survivors, seeking assistance in accessing state and federal benefits.

Since his appointment Mr. Bowen has traveled to 265 communities around the State of Alaska presenting veteran benefits in each one. He has provided critical testimony to the US Senate on rural healthcare and helped as a member of the 13th working group to facilitate the establishment of a memorandum of agreement between Alaska Tribal Health Agencies and the Federal VA allowing veterans to receive healthcare in villages all across Alaska. He has also provided guidance and testimony to the Alaska State Legislature on several local veterans' issues. To date he has provided guidance on the following passed legislation: Purple Heart Day and Purple Heart License Plates, free instate tuition for spouses and dependents of fallen service members, establishment of a new Veterans Affairs Office in Anchorage, and the establishment of Veterans Status on state drivers license and identification cards. Currently he is working on the establishment of a new veterans' cemetery in Fairbanks and the completion of federal discharges for all Alaska Territorial Guard veterans.

## **MARSHA BRACKE, PRESIDENT/C&PTAB FACILITATOR, BRACKE AND ASSOCIATES, INC.**

BAI President and IAF Certified Professional facilitator, Marsha Bracke has facilitated groups to resolution around contentious and complex issues such as the management of spent nuclear fuel, transportation projects that might take one's business or home, interagency initiatives designed to leverage public resources, and strategic plans that improve the quality of life for people with developmental disabilities, mental health issues, and low income. She knows that groups can generate outcomes for the whole that exceed their individual potential when accurate information, equitable processes, and effective communication are fundamental to their work. Her efforts have led to collaboratively developed statewide strategic plans, changes to state code and rule, advisory recommendations to state and federal agencies and Governors, and work group agreements around interagency and internal processes. Marsha has worked as a full time neutral process professional since 1994. She has prior experience as the deputy manager of a Fortune 300 public and employee communications organization for a Department of Energy Science and Environmental Research Laboratory, and as a university instructor. She has supported projects throughout the United States and in Canada.

## **PAT BRANSON, EXECUTIVE DIRECTOR, SENIOR CITIZENS OF KODIAK AND MAYOR, CITY OF KODIAK**

Pat Branson is Mayor of the City of Kodiak serving her second term and has also been the Senior Citizens of Kodiak, Inc. (SCOK) Executive Director for 25 years. SCOK is the lead agency for the Kodiak Area Transit System (KATS), a coordinated system serving

15 different local non profits. She just completed serving on the Alaska Commission on Aging in the provider seat for 8 years, serves on State Community and Public Transportation Advisory Board and Providence Alaska Region Board. She served on the Kodiak City Council for one year and the Kodiak Island Borough Assembly for 12 years.

## **DOUG BRIDGES, N.T.S. REGIONAL COORDINATOR, SOUTHEAST SENIOR SERVICES/CCS**

Doug Bridges, of Juneau, is a regional coordinator for the nutrition, transportation, and support services program with Southeast Senior Services, a division of Catholic Community Services (CCS). He has worked in the transit field as a driver, dispatcher, trainer, and manager. Bridges also serves as a member of the Alaska Mobility Coalition Board of Directors and the "Community and Public Transportation Advisory Board."

## **JASON BURKE, STATE ADA COORDINATOR, STATE OF ALASKA**

Jason Burke has ten years experience implementing the Americans with Disabilities Act. As State ADA Coordinator he facilitates access for people with disabilities to executive branch jobs and services, and helps agencies comply with the latest standards, tools, and practices. Jason is a member of the AMC and has been part of the Transit Conference since its inception. He is a Professional Associate with the National Association of ADA Coordinators.

## **STEPHANIE BUSHONG, ALASKA, DEPARTMENT OF TRANSPORTATION AND PUBLIC FACILITIES**

Stephanie Bushong has been with the Alaska Community Transit Office since June 2010. Currently she oversees the Human Services, 5309 capital discretionary and state RTAP programs. Stephanie is the state project manager for ACT's new grant management system (BlackCat Grants) and a member of the performance and oversight review team.

## **TOM COOGAN, ROUTEMATCH SOFTWARE**

Tom Coogan directs business development activities for the western region of the U.S. as well as initiatives for large, urban transportation systems nationwide. His role consists of executive management of strategic projects including resource allocation and prioritization of tasks and deliverables, subcontract management of third-party partners, project schedule adherence, and communication of status, risks, and issues to project stakeholders. Tom has 25 years of experience planning, designing, and deploying managed transportation systems, including dispatch and call centers, with an emphasis on medical and Medicaid transportation business processes. He is currently providing executive oversight on two federally-funded Mobility Services for All Americans (MSAA) call centers. Tom holds a B.S. degree in Nursing, and serves on the Local Coordination Council and the Health & Human Service Advisory Board in Broomfield, CO. He is also on the Board of the Colorado Association of Transit Agencies (CASTA).

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# PRESENTERS

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## **ART DELAUNE, INDEPENDENT LIVING SERVICES SUPERVISOR, ACCESS ALASKA**

Art Delaune works at Access Alaska in Fairbanks as the Independent Living Services Supervisor. He is the facilitator for the advocacy group WallBusters and facilitates the Access Alaska Brain Injury Support Group. Art serves on the Governor's Council on Disabilities and Special Education, FNSB Senior Advisory Commission, Statewide FASD Steering Committee and is President of the Board of Directors for Thrivalaska. Art is an advocate for seniors and people with disabilities but his passion is advocating for individuals with cognitive disabilities.

## **J. SCOTT ENTIN, PANTHER INTERNATIONAL, LLC**

Scott Entin serves as Vice President for Panther International, LLC. He is responsible for system design, staff management, client relations and project management for corporate and government clients. As Vice President, Scott is responsible for managing and coordinating the communication and activities between the Creative Team, the Development Team, and clients. In addition to project management, he leads business development efforts, spearheads recruiting and hiring, and oversees administration matters. In his role at Panther International, Scott has managed successful projects for Sarasota Bradenton International Airport, Tampa Downtown Partnership, City of Tampa, City of St. Augustine, Pasco Economic Development Council, Florida Airports Council, Florida Department of Transportation and numerous other governmental, corporate and non-profit organizations.

## **HEIDI FROST, EXECUTIVE DIRECTOR, STATEWIDE INDEPENDENT LIVING COUNCIL OF ALASKA**

As a person who was raised in Alaska, Heidi Frost considers herself a lifelong Alaskan. She has worked in the disability community, as a disability advocate for the past 13 years. Heidi has three Associate of Arts degrees and a Bachelors of Science degree. She proudly served in the United States Air Force for 12 years. She has been married to her beau, Steve, for 29 years and they have two wonderful boys.

## **JC HARRIS, JUNEAU TAXI**

James Harris was born and raised in Alaska, and has been married to his wonderful wife for almost 17 years. They opened Juneau Taxi in May of 1997.

## **JOAN HERBAGE O'KEEFE, EXECUTIVE DIRECTOR, SOUTHEAST ALASKA INDEPENDENT LIVING**

Joan Herbage O'Keefe, Executive Director of Southeast Alaska Independent Living, is one of a core group who founded the Juneau Coordinated Transportation Coalition. Ms. O'Keefe, an Alaska resident for 30 plus years, enjoys jogging Juneau trails with her dog, Marbles, and boating in the scenic waterways of SE.

## **BILL HERMAN, EVALUATION & PLANNING OFFICER, ALASKA MENTAL HEALTH TRUST AUTHORITY**

Bill Herman, Evaluation and Planning Officer of the Alaska Mental Health Trust Authority has managed Trust funds directed to Trust beneficiary transportation and collaborated on transportation services with DOT/PF for fifteen years. His background prior to the Trust was management and evaluation of drug and alcohol treatment services. He has a Master's Degree in Public Administration from the University of Washington.

## **BRIAN HOLST, EXECUTIVE DIRECTOR, JUNEAU ECONOMIC DEVELOPMENT COUNCIL**

Brian Holst joined the Juneau Economic Development Council in February 2008 as Executive Director. Brian has worked in community and economic development for the past twenty years. His experience includes working with diverse groups in challenging economic climates in the developing world, with extensive experience in Latin America and Eastern Europe. He served as a US Peace Corps Volunteer in small business development and has worked as an international consultant, small business owner, and has led large-scale relief and development efforts. Program areas he has managed include micro-finance, small business assistance, community development, environmental initiatives, infrastructure development, housing, and conflict prevention/mitigation. Brian is a graduate of Juneau-Douglas High School.

## **GERRY HOPE, TRANSPORTATION MANAGER, "THE RIDE" SITKA TRIBE OF ALASKA**

Gerry Hope is Transportation Director for Sitka Tribe of Alaska (STA) since 2007, Due to growth in the program has been promoted from Transportation Manager and now Transportation has its own department at STA. Gerry manages both the public transit fixed-route system in Sitka and STA's Tribal Transportation (formerly known as "Indian Reservation Roads") Program. In addition, other organizations/titles Gerry has been involved with include; Vice-President of the Alaska Tribal Transportation Work-group and Marine Transportation Advisory Board - by appointment of the Governor.

## **JOHN KERN, TRANSIT SUPERINTENDENT, CAPITAL TRANSIT CITY AND BOROUGH OF JUNEAU**

John Kern was born and raised in rural Minnesota. He has two grown children. John earned degrees in mechanical design from St. Cloud Technical College and business administration from the University of Alaska, Southeast. After working for Collins Radio in Cedar Rapids, Iowa, he moved to Alaska in 1976. He worked for the Corps of Engineers on several construction projects in Southeast Alaska followed by a position with the State of Alaska, Department of Public Works. He began with the City and Borough of Juneau in 1977 as a planner with the Community Development Department and worked there until accepting the position of Transit Manager for Capital Transit in 1983. His work with Capital Transit and within the transit industry has been recognized at the local, State, and National level. Under his management, Capital Transit has achieved

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# PRESENTERS

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national recognition; in 1999 as one of the “Ten Best Small Transit Agencies in North America,” and in 2003 as the “Community Transportation System of the Year.” Most recently, Capital Transit was awarded the Governor’s Committee on Employment.

**REAM LAZARO, FTA BUS SAFETY PROGRAM CONTRACTOR, BOYD, CATON & GRANT TRANSPORTATION GROUP**

Ream Lazaro has 36 years of experience working on safety and security in urban and rural transit systems and is presently a Senior Consultant with Boyd, Caton & Grant Transportation Group, Inc. He is the Project Technical Lead on the Federal Transit Administration Transit Bus Safety Oversight Program.

**BEN LYMAN, SENIOR PLANNER, CITY AND BOROUGH OF JUNEAU**

Ben Lyman has lived in Juneau for 26 years and has worked as a planner for the City and Borough of Juneau (CBJ) for nine years. Ben has a BS in Environmental Studies and another in Urban Planning from the University of Utah. As the CBJ’s transportation planner, Ben has worked on the 2008 and 2013 Transit Development Plans, the 2008 and 2013 Comprehensive Plans, the 2009 Non-Motorized Transportation Plan, the Coordinated Human Service Transportation Plan Updates of 2009 – 2012, and the Willoughby District Land Use Plan. Ben authored the 2010 Downtown Parking Management Plan, and continues to advise CBJ agencies on parking management. Reductions in off-street parking requirements, creation of the Single-Room Occupancy housing type, allowing canopies over public sidewalks outside the Downtown Historic District, increases to residential density and height limits in commercial zones, and creation of the Fee-In-Lieu of Parking program are among his past successes. Ben’s focus in planning is on creating tools that allow the community to meet its needs efficiently and effectively.

**MARIANNE MILLS, PROGRAM DIRECTOR, SOUTHEAST SENIOR SERVICES**

Marianne Mills is the Program Director of Southeast Senior Services which operates home and community-based programs throughout Southeast Alaska, including adult day, care coordination, family caregiver support, senior center meals and home delivered meals. Since 1989, she has developed and managed door-to-door transportation services.

**ANDRA NATIONS, OWNER, ANDI NATIONS’ CONSULTING SERVICES**

Andi Nations worked as the Executive Director of the Statewide Independent Living Council from 2008 through 2011. During her work with the SILC, Andi represented Alaskans with disabilities on the Governor’s Coordinated Transportation Task Force, as well as on numerous advocacy and support networks. Prior to her employment with the SILC, Andi worked for twenty-five years as a special education teacher, program coordinator and advocate for students with disabilities.

**JEFF OTTESEN, DEPARTMENT OF TRANSPORTATION AND PUBLIC FACILITIES**

Jeff Ottesen has been with the Alaska Department of Transportation and Public Facilities for 25 years and Director of the Division of Program Development for 10 years. This Division also oversees the statewide transportation planning process and the development of the statewide transportation improvement program or STIP. He has lived in Alaska for 36 years including time in Soldotna and Juneau. His education includes a Bachelors of Science from Washington State and Masters of Planning from the University of Massachusetts.

**JASON PAVLUCHUK, PAVLUCHUK & ASSOCIATES**

Jason Pavluchuk is the founder of Pavluchuk & Associates, a Washington Government Affairs firm which provides its clients with legislative and policy solutions specializing in transportation, energy, environment and tax issues.

**JAIME RALL, SENIOR POLICY SPECIALIST, NATIONAL CONFERENCE OF STATE LEGISLATURES (NCSL)**

Jaime Rall is a senior policy specialist in the Transportation Program at NCSL. In addition to veterans’ transportation, Jaime’s other research and publications have addressed funding and finance, rail, aviation, transportation technologies and other issues. Jaime also is the lead Denver staff to the NCSL Standing Committee on Natural Resources and Infrastructure, made up of state legislators and legislative staff from across the country.

**BILL RAMOS, CONSULTANT, THE COMMON GOOD, LLC**

Bill Ramos is the principal consultant with The Common Good LLC. He works in all aspects of transit and transportation but specializes in improving transit for Tribes and Villages and small rural communities. Prior to this, Bill worked for the Federal Transit Administration for 8 years as the Tribal Specialist.

**KYAN REEVE, TRANSIT MANAGER, KETCHIKAN GATEWAY BOROUGH**

Kyan Reeve was born and raised in Ketchikan and Anchorage. He received a degree in Community Planning and Design from the University of Washington, College of Architecture and Urban Planning. Kyan has served for three years as the Transit Manager for the Ketchikan Gateway Borough and has participated in planning projects in countries ranging from Egypt to the Caribbean.

**SHARON SCOTT, MEMBER, AK COMMUNITY & PUBLIC TRANSPORTATION ADVISORY BOARD**

Sharon Scott has been the Program Officer for Mat-Su Health Foundation for 5 1/2 years. She has served as Asst. Superintendent of Schools/Business Manager in North Dakota for public school district and CFO for Tribal college prior to working for the foundation. She is also a member of C&PTAB Board and is

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# PRESENTERS

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presenting as part of the Funding Roundtable with Mat-Su Health Foundation.

**SUSAN SHIFFER, PARATRANSIT CONTRACT ADMINISTRATOR, ANCHORAGE PUBLIC TRANSPORTATION**

Susan Shiffer has been overseeing the AnchorRIDES paratransit service for 16 years. Her specialty at the department is the FTA Americans with Disability Act. She works to ensure ADA compliance on policy development, in-person eligibility accessibility, training and service provision. Susan's lived in Anchorage for 30 years raising a family with Mike and working in support of people with disabilities.

**BARBARA SINGLETON, CONSULTANT**

Barbara Singleton is the United We Ride Ambassador for Region 10: the states of Alaska, Washington, Idaho and Oregon. As Ambassador she helps organizations improve coordination practices locally, regionally and statewide in order to ensure transportation access to people with special needs living in rural or urbanized areas. She started coordinating transportation services in 1980 as Executive Director of a private non-profit organization working to coordinate human service transportation in a single county with five social service agencies participating. In 1995 when she left the agency they had seven bases of operation coordinating resources in Washington and operating bases coordinating resources in Alaska, Oregon and Nevada. She participated in the formation of the regional Medicaid Brokerage System currently operating in Washington State. Under her leadership their agency operated the first demonstration of the Brokerage in an urban area in the late 1980s.

**A. T. STODDARD, LSC TRANSPORTATION CONSULTANTS, INC.**

Prior to joining LSC in 1987, A.T. Stoddard was on the faculty of the Engineering School at the University of Alaska Anchorage where he taught courses in Civil and Transportation Engineering. He was Principal Investigator for Project H-38 "Developing, Enhancing, and Sustaining Tribal Transit Programs" and has worked with many tribal transit programs including several in Alaska. He has conducted many training programs for transit managers and planners throughout the country.

**ERIC TAYLOR, TRANSPORTATION PLANNER II, ALASKA, DEPARTMENT OF TRANSPORTATION AND PUBLIC FACILITIES**

Eric Taylor is a Transportation Planner II with the Division of Program Development, Alaska Department of Transportation and Public Facilities (DOT&PF). As the Manager of the Statewide Long-Range Transportation Plan and Transit Programs, he is responsible for facilitating the update of the state's 20-year transportation policy plan and its accompanying area transportation plans, as well as overseeing the state transit office staff and the management of funding coming to the state for various public and community transportation programs, Scenic Byways, and Safe Routes to Schools. Since 2008 he has coordinated staff and administrative support for the Governor's Coordinated Transportation Task Force.

Eric has been with DOT&PF since 1996. Prior to joining Alaska DOT&PF, he served in the U.S. Navy as a surface warfare officer in a variety of leadership assignments from 1979-1996, retiring with the rank of Lieutenant Commander in 1995. He obtained a masters degree from the University of Alaska Southeast in public administration, and a bachelor's degree from the U.S. Naval Academy in Marine Engineering.

**DAN WAGNER, REVIEWER, MILLIGAN & COMPANY, LLC**

Dan Wagner is assisting ACT to conduct performance and compliance reviews of its grantees. He has had the pleasure of visiting all the rural public providers in the state and appreciates the cooperation and hospitality shown to him.

**ALICE WHEET , POLICY ASSOCIATE, NATIONAL CONFERENCE OF STATE LEGISLATURES**

Alice Wheet is a policy associate at the National Conference of State Legislatures (NCSL), the nonprofit, bipartisan organization regarded as the nation's leading authority on state legislative issues. NCSL compiles 50-state information and assists states on numerous public policy issues through expert testimony, responses to requests for information and in-depth research and analysis. Alice conducts research on transportation coordination, access and mobility for special populations, military and veterans' issues, and environment topics. She staffs the NCSL Task Force on Military and Veterans Affairs, currently made up of more than 50 state legislators and legislative staff representing 25 states.

**ELAINE WINE, DIRECTOR, FEDERAL TRANSIT ADMINISTRATION**

Elaine Wine's passion is working in the design and development process to create high quality inspirational building projects that enhance the way people live, are environmentally responsive, and strengthen the community.

As a registered Architect and Project Manager with over 20 years of experience working on a range of projects with high end corporate clients, non profit groups, and public agencies, she has developed the technical skills to successfully implement projects from programming through completion and acted as a team leader of diverse groups to optimize opportunities and strengthen project delivery.

Her work in the community includes serving on the City of Seattle Landmarks Preservation Board, participating in the Alaskan Way Viaduct North Portal Working Group, Chairing the Ballard Avenue Landmarks Board, serving as Secretary and Special Director on the Board of AIA Seattle, working with the AIA Committee on the Environment to promote sustainable design initiatives, and coordinating and leading tours with the Seattle Architecture Foundation for over 10 years.

# AGENDA AT-A-GLANCE

## TUESDAY, OCTOBER 22, 2013 – MAIN CONFERENCE DAY 1

7:00am – 5:00pm	<b>REGISTRATION</b>	<i>Foyer</i>
7:00am – 8:00am	<b>BREAKFAST</b>	<i>Sheffield Ballroom 1</i>
8:00am – 5:00pm	<b>Smith Systems – Day 2</b>	<i>Hammond</i>
8:00am – 10:45am	<b>WELCOME &amp; GENERAL SESSION</b>	<i>Sheffield Ballroom 1</i>
10:45am – 11:00am	<b>BREAK</b>	<i>Foyer</i>
11:00am – 12:00pm	<b>BREAKOUTS</b> Grant Management ADA Transportation Local Government and Transportation	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>
12:00pm – 12:15pm	<b>BREAK</b>	<i>Foyer</i>
12:15pm – 1:30pm	<b>LUNCHEON KEYNOTE</b>	<i>Sheffield Ballroom 1</i>
1:30pm – 1:45pm	<b>BREAK</b>	<i>Foyer</i>
1:45pm – 3:00pm	<b>BREAKOUTS</b> Site Monitoring Wrap-Up & Where do we go from here? Accessible Cab Service in Juneau and CBTAB's Accessible Taxi Study FTA Transit Bus Safety Oversight Program Orientation Seminar	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>
3:00pm – 3:15pm	<b>BREAK</b> – Sponsored by Hatton Engine & Generator Systems	<i>Foyer</i>
3:15pm – 4:30pm	<b>BREAKOUTS</b> Building Partnerships with Transportation and Tourism Southeast Alaska Transit Roundtable FTA Transit Bus Safety Oversight Program Orientation Seminar -	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>
4:30pm – 6:00pm	<b>EXHIBITOR/WELCOME RECEPTION</b> – Sponsored by Schetky Northwest Sales, Inc. Featuring Music by the Robert Cohen Trio	<i>Foyer</i>

## WEDNESDAY, OCTOBER 23, 2013 – MAIN CONFERENCE DAY 2

7:00am – 5:00pm	<b>REGISTRATION</b>	<i>Foyer</i>
7:00am – 8:00am	<b>BREAKFAST</b>	<i>Sheffield Ballroom 1</i>
8:00am – 5:00pm	<b>Smith Systems – Day 3</b>	<i>Hammond</i>
8:00am – 8:45am	<b>WELCOME &amp; GENERAL SESSION</b>	<i>Sheffield Ballroom 1</i>
8:45am – 9:00am	<b>BREAK</b>	<i>Foyer</i>
9:00am – 10:15am	<b>BREAKOUTS</b> Developing a Title VI Plan Tribal Transportation Programs and MAP-21 FTA Transit Bus Safety Oversight Program Orientation Seminar	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>
10:15am – 10:30am	<b>BREAK</b>	<i>Foyer</i>
10:30am – 11:45am	<b>BREAKOUTS</b> Transit Funders Roundtable Tribal Transportation – Regional and National Perspectives FTA Transit Bus Safety Oversight Program Orientation Seminar	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>

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# AGENDA AT-A-GLANCE

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11:45am – 12:00pm	<b>BREAK</b>	
12:00pm – 1:30pm	<b>2013 LEGISLATIVE AWARDS &amp; KEYNOTE LUNCHEON</b>	<i>Sheffield Ballroom 1</i>
1:30pm – 1:45pm	<b>BREAK</b>	<i>Foyer</i>
1:45pm – 3:00pm	<b>GENERAL SESSION</b>	<i>Sheffield Ballroom 1</i>
3:00pm – 3:15pm	<b>BREAK</b>	<i>Foyer</i>
3:15pm – 4:30pm	<b>BREAKOUTS</b> Developing a Title VI Plan CTAA'S Fairbanks Mobility Management Project Discussion & Juneau Transit Study Medical Transportation in Alaska	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>
5:30pm – 8:30pm	<b>EVENING OUT – RED DOG SALOON RECEPTION</b> Sponsored by Routematch Software & AMC Featuring music by Kari and the Wristockets	<i>Off-Site – Red Dog Saloon</i>

## THURSDAY, OCTOBER 24, 2013 – MAIN CONFERENCE DAY 3

7:00am – 5:00pm	<b>REGISTRATION</b>	<i>Foyer</i>
7:00am – 8:00am	<b>BREAKFAST</b>	<i>Sheffield Ballroom 1</i>
8:00am – 5:00pm	<b>Smith Systems – Day 4</b>	<i>Hammond</i>
8:00am – 10:00am	<b>GENERAL SESSION</b>	<i>Sheffield Ballroom 1</i>
10:00am – 10:30am	<b>BREAK</b>	<i>Foyer</i>
10:30am – 11:45am	<b>BREAKOUTS</b> Connecting Land Use and Transportation; Juneau Walking Workshop Policies, Trends, and Technologies to Navigate the Complexities of Mobility Management NCSL Veterans Transportation	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>
11:45am – 12:00pm	<b>BREAK</b>	<i>Foyer</i>
12:00pm – 1:15pm	<b>2013 AWARDS LUNCHEON &amp; PASSPORT RAFFLE</b>	<i>Sheffield Ballroom 1</i>
1:15pm – 1:30pm	<b>BREAK</b>	<i>Foyer</i>
1:30pm – 2:45pm	<b>BREAKOUTS</b> Maps, Apps, and Websites Community Development – JEDC & HUD Veterans Transportation Roundtable	<i>Sheffield Ballroom 2</i> <i>Egan</i> <i>Hickel</i>
2:45pm – 3:00pm	<b>BREAK</b>	
3:00pm – 4:00pm	<b>CONFERENCE WRAP UP</b>	<i>Sheffield Ballroom 1</i>

## FRIDAY, OCTOBER 25, 2013 – POST CONFERENCE MEETINGS

8:00am – 5:00pm	<b>Smith Systems – Day 5</b>	<i>Hammond</i>
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# AGENDA

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## TUESDAY, OCTOBER 22, 2013 – MAIN CONFERENCE DAY 1

7:00am – 5:00pm	<b>REGISTRATION</b>	<i>Foyer</i>
7:00am – 8:00am	<b>BREAKFAST</b>	<i>Sheffield Ballroom 1</i>
8:00am – 5:00pm	<b>Smith Systems – Day 2</b>	<i>Hammond</i>
8:00am – 10:45am	<b>WELCOME &amp; GENERAL SESSION</b>  <b>Dance Performance by the Yee cKu Qo Dance Group</b>  <b>Welcome</b> – Merrill Sanford, Mayor, City of Juneau  <b>Welcome Video</b> - Mead Treadwell, Lt. Governor, State of Alaska  <b>Effective Transportation Efficiently Delivered - The Charge of the Community and Public Transportation Advisory Board</b> – Marsha Bracke, Bracke and Associates, Inc., (Facilitator), Jeff Ottesen, Department of Transportation and Public Facilities, and Patricia Branson, Senior Citizens of Kodiak <i>The C&amp;PTAB will introduce its purpose, members and charge, and in an interactive session invite conference participants to review, ground truth and provide guidance to C&amp;PTAB efforts.</i>	<i>Sheffield Ballroom 1</i>
10:45am – 11:00am	<b>BREAK</b>	<i>Foyer</i>
11:00am – 12:00pm	<b>BREAKOUTS</b>  <b>BlackCat Grant Management</b> – J. Scott Entin, Panther International, LLC. <span style="float: right;"><i>Sheffield Ballroom 2</i></span> <i>Walk through the Alaska Community Transit office's new grant management and asset management system. Learn about the application format for FY2015 application cycle as well as changes and improvements for the future.</i>  <b>ADA Transportation</b> – <span style="float: right;"><i>Egan</i></span> Heidi Frost, Statewide Independent Living Council, Jason Burke, State of Alaska, and Susan Shiffer, Anchorage Public Transportation <i>This session covers current issues pertaining to ADA compliance for transit operators and advocates, including: needs assessments, legal and regulatory updates, and planning for reviews. This session will include a question and answer period and resources for continued learning.</i>  <b>Local Government and Transportation</b> – <span style="float: right;"><i>Hickel</i></span> Mayor Pat Branson, Senior Citizens of Kodiak and Mayor, City of Kodiak <i>Examines the process local elected officials use in order to fund mandated and other services including public transportation in their communities.</i>	
12:00pm – 12:15pm	<b>BREAK</b>	<i>Foyer</i>
12:15pm – 1:30pm	<b>LUNCHEON KEYNOTE – Partners in Progress: ADA Lunch and Learn!</b> - <span style="float: right;"><i>Sheffield Ballroom 1</i></span> Carol Wright, Easter Seals Accessible Transportation Programs <i>Get ready to test your wits regarding the ADA. In typical game show format, Carol Wright, national director of Easter Seals Project ACTION, will test your knowledge on the ADA. Do you have what it takes to be a winner? This ADA Lunch and Learn will give you an opportunity in a non-threatening, fun presentation to learn about ADA and its practical application in your transit operations.</i>	
1:30pm – 1:45pm	<b>BREAK</b>	<i>Foyer</i>
1:45pm – 3:00pm	<b>BREAKOUTS</b>  <b>Site Monitoring Wrap-Up &amp; Where do we go from here?</b> <span style="float: right;"><i>Sheffield Ballroom 2</i></span> Dan Wagner, Milligan & Company and Stephanie Bushong, Alaska DOT&PF <i>Topics covered will include common findings Alaska DOT&amp;PF sub recipients from the first three year cycle of oversight, Best Practices from around the state and an opportunity to provide feedback on the current process and ideas for improvement going forward.</i>	



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# AGENDA

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**Accessible Cab Service in Juneau and CBTAB's Accessible Taxi Study** – Egan  
 Joan Herbage O'Keefe, Southeast Alaska Independent Living, JC Harris, Juneau Taxi, Heidi Frost, Statewide Independent Living Council, Jason Burke, State of Alaska, and Doug Bridges, Southeast Senior Services/CCS  
*Join us to discuss what's working and not working with accessible cab service in Juneau. We will also have an update on the CPTAB's accessible taxi study.*

**FTA Transit Bus Safety Oversight Program Orientation Seminar (Part 1 of 4)** - Hickel  
 Ream Lazaro, Boyd, Caton & Grant Transportation Group  
*This seminar will provide an overview of the Bus Safety Oversight Program, present information on the basic components of a Safety Management System, illuminate bus safety issues that have been identified through program outreach efforts, provide guidance on voluntary actions transit agencies can take to address safety infrastructure challenges, and demonstrate the Program's technical assistance website.*  
**Note, you must sign up ahead of time for this seminar at the registration desk.**

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3:00pm – 3:15pm     **BREAK** – Sponsored by Hatton Engine & Generator Systems Foyer

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3:15pm – 4:30pm     **BREAKOUTS**

**Building Partnership with Public Transportation and Tourism** – Sheffield Ballroom 2  
 Camille Ferguson, American Indian/Alaska Native Tourism Association  
*This breakout session will discuss examples of importance of public transportation and tourism partnerships in Alaska and around the country.*

**An Example from Juneau of Linking Transportation to Local Economic Development** -  
 Brian Holst, Executive Director, Juneau Economic Development Council  
*The Juneau Economic Development Council (JEDC) is a supporter of the activities of the Juneau Coordinated Transportation Coalition (JCTC) and collaborates closely with local government and other stakeholders on the role of transportation in supporting local economic development. JEDC will share some of the tools developed with the JCTC, as well as share some experiences in coordinating with private sector groups also interested in seeing positive economic impacts on their businesses from local transportation initiatives.*

**Southeast Alaska Transit Roundtable** - Egan  
 Kyan Reeve, Ketchikan Gateway Borough, Gerry Hope, "the RIDE" Sitka Tribe of Alaska, Marianne Mills, Southeast Senior Services and John Kern, Capital Transit City and Borough of Juneau  
*A discussion of the state of public and community transportation in Southeast Alaska with transit providers from around the region.*

**FTA Transit Bus Safety Oversight Program Orientation Seminar (Part 2 of 4)** - Hickel  
 Ream Lazaro, Boyd, Caton & Grant Transportation Group  
*This seminar will provide an overview of the Bus Safety Oversight Program, present information on the basic components of a Safety Management System, illuminate bus safety issues that have been identified through program outreach efforts, provide guidance on voluntary actions transit agencies can take to address safety infrastructure challenges, and demonstrate the Program's technical assistance website.*  
**Note, you must sign up ahead of time for this seminar at the registration desk.**

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4:30pm – 6:00pm     **EXHIBITOR/WELCOME RECEPTION** – Sponsored by Schetky Northwest Sales, Inc. Foyer  
 Featuring Music by the Robert Cohen Trio

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## WEDNESDAY, OCTOBER 23, 2013 – MAIN CONFERENCE DAY 2

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7:00am – 5:00pm     **REGISTRATION** Foyer

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7:00am – 8:00am     **BREAKFAST** Sheffield Ballroom 1

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8:00am – 5:00pm     **Smith Systems – Day 3** Hammond

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# AGENDA

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8:00am – 8:45am	<b>WELCOME &amp; GENERAL SESSION</b> <b>Welcome</b> - Reuben Yost, Alaska Department of Transportation and Public Facilities (ADOT&PF) <b>Video Presentation</b> – Lisa Murkowski, U.S. Senator, United States Senate <b>Video Conferencing</b> – Don Young, Congressman, State of Alaska	Sheffield Ballroom 1
8:45am – 9:00am	<b>BREAK</b>	Foyer
9:00am – 10:15am	<b>BREAKOUTS</b> <b>Developing a Title VI Plan</b> – Dan Wagner, Milligan & Company, LLC and James Bauman, Alaska DOT&PF Civil Rights Office <i>FTA requires that all grantees develop a Title VI program plan. AKDOT&amp;PF requires that all sub recipients attend one of the two training sessions being offered. We will walk you through the development of a plan using the ACT template.</i>	Sheffield Ballroom 2
	<b>Tribal Transportation Programs and MAP-21</b> - Julianne Baltar, Alaska Tribal Transportation Workgroup and Bristol Bay Native Association, Gerry Hope, the "RIDE" Sitka Tribe of Alaska, and Byron Bluehorse, University of Alaska Fairbanks, Interior-Aleutians Campus <i>The changes to the Tribal Transportation Program in MAP-21 have been less than favorable to most Alaska Tribes. Options for revising these programs for the next authorization will be discussed.</i>	Egan
	<b>FTA Transit Bus Safety Oversight Program Orientation Seminar (Part 3 of 4)</b> - Ream Lazaro, Boyd, Caton & Grant Transportation Group <i>This seminar will provide an overview of the Bus Safety Oversight Program, present information on the basic components of a Safety Management System, illuminate bus safety issues that have been identified through program outreach efforts, provide guidance on voluntary actions transit agencies can take to address safety infrastructure challenges, and demonstrate the Program's technical assistance website.</i> <b>Note, you must sign up ahead of time for this seminar at the registration desk.</b>	Hickel
10:15am – 10:30am	<b>BREAK</b>	Foyer
10:30am – 11:45am	<b>BREAKOUTS</b> <b>Transit Funders Roundtable</b> - Bill Herman, Alaska Mental Health Trust Authority, and Sharon Scott, Mat-Su Health Foundation <i>The Alaska Mental Health Trust Authority (Trust) and Mat-Su Health Foundation will be presenting on various funding and assistance opportunities that each organization provides. The Trust provides funding primarily through the DOT grant process for capital efforts and planning projects as well as making some funds available for startups around the state which is usually targeted to match FTA funding. In addition to the funding through DOT, the Trust also works with non-coordinated vehicles and services as well additional planning efforts outside the DOT process. The Mat-Su Health Foundation provides funding and assistance focused on the Mat-Su Borough with a specific interest in coordination and planning efforts as well as startup and capital funding.</i>	Sheffield Ballroom 2
	<b>Tribal Transportation – Regional and National Perspectives</b> A.T. Stoddard, LSC Transportation Consultants, Inc., and Bill Ramos, The Common Good, LLC <i>Many tribes throughout the country are taking steps to start or enhance transit services. This presentation will describe activities of several tribes and innovative approaches which are being taken to ensure sustainable funding for their transit programs.</i>	Egan
	<b>FTA Transit Bus Safety Oversight Program Orientation Seminar (Part 4 of 4)</b> - Ream Lazaro, Boyd, Caton & Grant Transportation Group <i>This seminar will provide an overview of the Bus Safety Oversight Program, present information on the basic components of a Safety Management System, illuminate bus safety issues that have been identified through program outreach efforts, provide guidance on voluntary actions transit agencies can take to address safety infrastructure challenges, and demonstrate the Program's technical</i>	Hickel

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# AGENDA

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assistance website.

**Note, you must sign up ahead of time for this seminar at the registration desk.**

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11:45am – 12:00pm	<b>BREAK</b>	
12:00pm – 1:30pm	<b>2013 LEGISLATIVE AWARDS &amp; KEYNOTE LUNCHEON</b>	<i>Sheffield Ballroom 1</i>
	<b>Video Conferencing</b> – Mark Begich, U.S. Senator, United States Senate	
	<b>Non Emergency Medicaid Transportation Overview</b> - Rex Knowlton, Knowlton Advisors <i>Viewing Medical Transportation through the lens of the Medical Model is a critical reality these days. We will look at the national elements including Cost Control; the Affordable Care Act; Policy and Procedures; Cost/Price elements and opportunities to improve the modal mix.</i>	
	<b>Rethinking the Role of Tourism for Public Transportation</b> – Camille Ferguson, American Indian/Alaska Native Tourism Association <i>Transportation in tourism is most often seen as just part of the tourism system which is in charge of bringing the tourists to the destinations, a means of getting around the place and leaving it once the duration of the trip is over. The improvement in transportation modes plus low fares has increased the accessibility of areas once considered off-the-beaten-path. Access to tourism sites vary according to the nature of the site, the state of infrastructure, and the efficiency of the public transport system, all of which can economically benefit your community.</i>	
1:30pm – 1:45pm	<b>BREAK</b>	<i>Foyer</i>
1:45pm – 3:00pm	<b>GENERAL SESSION</b>	<i>Sheffield Ballroom 1</i>
	<b>FTA Presentation</b> - Therese W. McMillan, Federal Transit Administration	
	<b>MAP-21 - Where Does Implementation Stand and Where Does Reauthorization Stand</b> – Jason Pavluchuk, Pavluchuk & Associates, Scott Bogren, Community Transportation Association of America's Communications, Elaine Wine, FTA <i>This presentation will give an overview of where the implementation of MAP-21 stands and preview of the reauthorization of MAP-21.</i>	
3:00pm – 3:15pm	<b>BREAK</b>	<i>Foyer</i>
3:15pm – 4:30pm	<b>BREAKOUTS</b>	
	<b>Developing a Title VI Plan</b> – Dan Wagner, Milligan & Company, LLC and James Bauman, Alaska DOT&PF Civil Rights Office <i>FTA requires that all grantees develop a Title VI program plan. AKDOT&amp;PF requires that all sub recipients attend one of the two training sessions being offered. We will walk you through the development of a plan using the ACT template.</i>	<i>Sheffield Ballroom 2</i>
	<b>CTAA'S Fairbanks Mobility Management Project Discussion &amp; Juneau Transit Study</b> - Andi Nations, Andi Nations' Consulting Services (Facilitator), Art Delaune, Access Alaska, Adam Barth, Fairbanks North Star Borough, John Kern, Capital Transit City and Borough of Juneau and Ben Lyman, City and Borough of Juneau	<i>Egan</i>
	<b>Fairbanks Transportation Project</b> <i>The Alaska Mobility Coalition was awarded a CTAA grant in June to implement mobility management through coordinated transportation services throughout the Fairbanks North Star Borough. Partners from the stakeholder group will present the long-term and short-term goals of the project, while describing the accomplishments they have made so far.</i>	
	<b>Juneau Transit Study</b> <i>Capital Transit is recognized as a highly effective and efficient transit system, growth in ridership and changes in development patterns have resulted in the need to rethink the entire system. Nelson Nygaard has been hired by the City and Borough of Juneau to conduct a Comprehensive Operations Analysis and Transit Development Plan to address areas of emerging demand and improve the system's operational efficiency. This effort is expected to result in the first major restructuring of Capital Transit's routes in over thirty years of operation, and is a case study in how to most efficiently serve the</i>	

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# AGENDA

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*transportation needs of a community.*

**Medical Transportation in Alaska** – Heidi Frost, Statewide Independent Living Council, Hickel and Doug Bridges, Southeast Senior Services/CCS  
*Update on the state of a non-emergency medical transportation brokerage system as it pertains to Alaska.*

Barbara Singleton, Consultant  
*Update on medical transportation and transportation services arranged by Medicaid transportation brokerages.*

Rex Knowlton, Principal, Knowlton Advisors  
*Many changes are occurring nationally with NEMT including how Medicaid is viewing transportation. We will examine medical models, explore brokerages types, the role of intermediaries and look at how mobility management is contributing to the mix.*

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5:30pm – 8:30pm	<b>EVENING OUT – RED DOG SALOON RECEPTION</b> – Sponsored by Routematch Software & AMC Featuring music by Kari and the Wristockets	<i>Off-Site – Red Dog Saloon</i>
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## THURSDAY, OCTOBER 24, 2013 – MAIN CONFERENCE DAY 3

7:00am – 5:00pm	<b>REGISTRATION</b>	<i>Foyer</i>
7:00am – 8:00am	<b>BREAKFAST</b>	<i>Sheffield Ballroom 1</i>
8:00am – 5:00pm	<b>Smith Systems – Day 4</b>	<i>Hammond</i>
8:00am – 10:00am	<b>GENERAL SESSION</b>	<i>Sheffield Ballroom 1</i>
10:00am – 10:30am	<b>BREAK</b>	<i>Foyer</i>
10:30am – 11:45am	<b>BREAKOUTS</b>	

**Connecting Land Use and Transportation; Juneau Walking Workshop** – *Sheffield Ballroom 2*  
 Ben Lyman, City and Borough of Juneau  
*This walking workshop will help show conference attendees, who are primarily transit- and transportation-focused, often with very distinct client groups in mind, that their communities have many diverse interests that can be served by considering land use regulation and transportation in conjunction with each other, and that they can build support for transit among diverse populations that they may not currently be considering.*

*The workshop will begin with a brief orientation to the “simple truths” of transportation and land use, i.e. connections between density, parking, transit, affordability, street vitality, land value, and more. Following that introduction some of the changes that the CBJ Comprehensive Plan and other adopted plans call for in downtown Juneau, and how we’re addressing those needs through code changes, will be explored. Following that, we’ll hit the street and visit sites in the downtown and Willoughby areas that have been redeveloped or are proposed for redevelopment as a result of/taking advantage of changes in land use regulation. We will close by talking about how coalitions of diverse interest groups have been developing in Juneau to address community needs, and how these coalitions can be built in any community around common goals identified in an open, grass-roots process.*

*The workshop will be partially indoors and partially outdoors, with the proportion varying by the weather, but come prepared to be outside in inclement weather.*

**Policies, Trends, and Technologies to Navigate the Complexities of Mobility Management** – *Egan*  
 Tom Coogan and Todd Allen, Routematch Software  
*Transit agencies, human service providers, and private providers alike are identifying a need for more highly coordinated mobility options. Recent funding for coordination initiatives mixed with budget cuts are challenging agencies to pull their resources and work with neighboring private brokerages, taxi companies, and other providers to meet the increasing ridership demands. However, navigating multi-operational systems to execute a successful regional coordination effort*

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# AGENDA

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*is a challenging and daunting task. In this session, conference attendees will learn how Intelligent Transport Systems (ITS) are utilized to ease these complexities. Software and hardware components of ITS technologies allow the mobility management center to respond to both fixed and on-demand trip requests, coordinate trips among different providers, and directly communicate with customers through call centers, web portals, and mobile applications.*

*On the operations side, attendees will learn how ITS technologies allow Mobility Managers to easily pull data for analysis, reporting and cost control. ITS technologies ensure multi-operational services run on-time and can respond to changes and on-demand requests from the riding public while reducing overhead costs.*

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**NCSL Veterans Transportation -** Hickel  
 Alice Wheet and Jamie Rall, National Conference of State Legislatures  
*In January 2013, the National Conference of State Legislatures (NCSL) produced an analysis of state activities that help military veteran's access transportation, based on nationwide survey research. The report summarizes ways in which states support veterans' transportation, including interagency coordination; funding; veterans' transportation programs; leadership; exemptions from fees, taxes, fares and tolls and more. NCSL co-authors Alice Wheet and Jaime Rall will review the report's major findings and nationwide trends in state-level activities that support veterans' transportation.*

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11:45am – 12:00pm    **BREAK** Foyer

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12:00pm – 1:15pm    **2013 AWARDS LUNCHEON & PASSPORT RAFFLE** Sheffield Ballroom 1

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1:15pm – 1:30pm    **BREAK** Foyer

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1:30pm – 2:45pm    **BREAKOUTS**

**Maps, Apps, and Websites** - Aaron Antrim, Trillium Solutions, Inc. Sheffield Ballroom 2  
*This session will explore proven and emerging approaches for web information to improve public awareness of transportation options, promote the use of public transit, and make transit easier to use. In particular, this session discusses General Transit Feed Specification data, Google Maps, mobile applications, interactive maps, services advisories, real-time information and best practices for transit websites.*

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**Community Development** – JEDC & HUD Egan

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**Veterans Transportation Roundtable -** Hickel  
 Andi Nations, Andi Nations' Consulting Services (Facilitator), Verdie Bowen, Office of Veterans Affairs, and Jamie Acton, Municipality of Anchorage

*Veterans Transportation Project*  
*The Alaska Mobility Coalition's Veterans Transportation Project has been ongoing since June of 2012. Members of the Veterans Transportation Advisory Group will give an overview of this year's activities, including a mini grant that was awarded to the Alaska Department of Labor and Workforce Development to provide better access to employment opportunities for veterans. The panel will also outline transportation issues on a local and federal level that affect active military, veterans and their families.*

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2:45pm – 3:00pm    **BREAK**

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3:00pm – 4:00pm    **CONFERENCE WRAP UP** Sheffield Ballroom 1

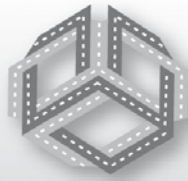
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## FRIDAY, OCTOBER 25, 2013 – POST CONFERENCE MEETINGS

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8:00am – 5:00pm    **Smith Systems – Day 5** Hammond

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